

How we take care
of **your clients** and
your business

TRENTINO

WINTER 2021/2022



EU DIGITAL COVID CERTIFICATE - REINFORCED GREEN PASS:



refers to a COVID-19 digital certificate issued after vaccination or recovery. It does not therefore include digital certificates issued after taking a rapid antigen test or PCR test.

For all foreigners with a vaccination or recovery certificate issued more than 6 months ago, it is now possible to access all of the following activities by also presenting a rapid antigen test (valid 48 hours) or a PCR test (valid 72 hours). Also valid for all those that have received vaccines that are not authorized or those that have not been approved in Italy.

- > **Indoor and outdoor dining** at restaurants, bars and mountain huts
- > **Access to all types of ski lifts**
- > **Overnight stays** in hotels and accommodation facilities
- > Access to **all common areas** in accommodation facilities (dining areas, spa, etc.)

Children age 0-11 are exempt from having the EU digital Covid certificate to access activities for which the Green Pass or Reinforced Green pass is required.

MANDATORY FFP2 FACE MASK

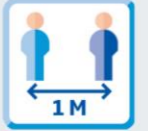


- > On **all closed ski lift facilities** (cableways, gondola lifts, chairlifts with closed windscreen domes)
- > On **public transport**
- > Mandatory even if wearing a neckwarmer

MANDATORY SURGICAL MASK

- > **Always**, even outdoors and in low-risk white zones
- > **Except** while playing outdoor sports (skiing, running etc.)

SAFETY DISTANCE



- > Maintain an interpersonal distance of **at least 1 metre**

TRAVELLING TO ITALY COUNTRIES ON LIST C



> Everyone coming to Italy, regardless of where they are coming from, must fill out the **EU Digital Passenger Locator Form**, replacing the self-declaration form.

Age 18 and up:

> are required to take the pre-departure swab (antigenic swab test taken 48 hours prior to entering Italy or a PCR test taken 72 hours, based on the

Country of origin, prior to entering Italy);

or

> EU Digital Covid certificate or other equivalent certification stating that the vaccination cycle (validity 9 months) has been completed or that they have recovered from Covid-19 within 180 days (list D: only those coming from Japan, Canada and USA are exempted from fiduciary isolation by presenting the recovery Certificates);

> in the event of failure to present one of the above documents, it is mandatory to enter a 5-day self-isolation period.

Age 0-5:

> exempt from the pre-departure swab;

> exempt from the fiduciary isolation if the accompanying parent is not subject to this obligation.

Age 6-17:

> the same rules apply as those for adults age 18 and older

PLEASE NOTE!!!

Children age 12-17 are however required to have a Reinforced EU digital Covid certificate to access most activities, including ski lifts and accommodation facilities (see previous section).

TRAVELLING TO ITALY COUNTRIES ON LIST D



> Everyone coming to Italy, regardless of where they are coming from, must fill out the **EU Digital Passenger Locator Form**, replacing the self-declaration form.

Age 18 and up:

> are required to take the pre-departure swab (antigenic swab test taken 24 hours prior to entering Italy or a PCR test taken 48/72 hours, based on the

Country of origin, prior to entering Italy);

> EU Digital Covid certificate or other equivalent certification stating that the vaccination cycle has been completed or that they have recovered from Covid-19 within 180 days (list D: only those coming from Japan, Canada and USA are exempted from fiduciary isolation by presenting the recovery Certificates);

> in the event of failure to present the above documents, it is mandatory to enter a 5-day self-isolation period.

Age 0-5:

> exempt from the pre-departure swab;
> exempt from the fiduciary isolation if the accompanying parent is not subject to this obligation.

Age 6-11:

> are required to take the pre-departure swab;
> exempt from the fiduciary isolation if the accompanying parent is not subject to this obligation

Age 12-17:

> are required to take the pre-departure swab;
> if not in possession of the vaccination or recovery certificate they are exempt from fiduciary isolation only if the accompanying parent is not subject to this obligation.

PLEASE NOTE!!!

Children age 12-17 are however required to have a Reinforced EU digital Covid certificate to access most activities, including ski lifts and accommodation facilities (see previous section).

FLOW AND QUEUE MANAGEMENT



- > **Separate entry and exit routes** for ski lifts, ski schools, rentals
- > Online and offline access management

HYGIENIZATION AND SANITIZATION



- > **Of facilities, common areas, equipment, transport**
- > **Sanitized solution dispenser**

REDUCED CAPACITY



ACTIVITIES AND COURSES

- > Reduced number of participants

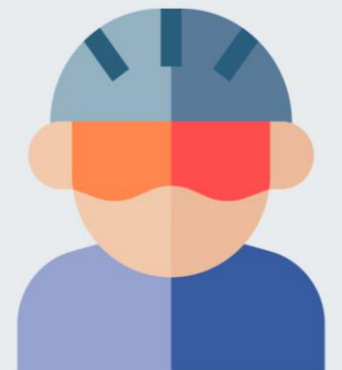
MEANS OF TRANSPORT

- > Cable cars, gondola lifts and chairlifts, when used with the windscreens closed **80%**
- > Chairlifts **100%**
- > No access limitations on the total number of daily skiers within a ski area

From January 1st 2022 IN ALL SKI AREAS IN ITALY



- > **Third-party liability insurance** is mandatory (can be purchased at skipass offices or online)
- > **Minors** (under age 18) must wear a **protective helmet**



RESERVATIONS PURCHASES PAYMENTS



- > **In advance, online and contactless**
- > For skipasses, lessons, equipment rentals, restaurants



PURCHASING AND COLLECTING SKI PASSES



ONLINE SHOP

For all types of skipasses

EASY COLLECTION

- > **Keycard upload**
- > Collection at the automatic machine or dedicated counter
- > Pick up at the facility

SKIPASS ACTIVATION WITH THE EU COVID CERTIFICATE QR CODE if provided by the ski area:

- > On the official website
- > On the App
- > At the ticket office or access point

SKIPASS REFUNDS



Weekly / Multi-day:
forced closure or Covid positivity

- > **proportional refund based on any unused days**



A winter night scene in the Dolomites. The foreground is a vast, snow-covered field. In the middle ground, several wooden chalets with snow on their roofs are lit up from within, casting a warm glow. The background features majestic, snow-capped mountain peaks under a dark blue sky filled with stars.

HOLIDAYING SAFELY

A dedicated web section with **all the updates** regarding **Covid measures** in Trentino, including a list of Covid Test Centres:

[visittrentino.info/holiday-safely](https://www.visittrentino.info/holiday-safely)